

Cancellation Policy

Upon confirming any booking with us, cancellations for any reason are charged at 50% of the total booking costs up to 14 days prior to the event. Cancellations for any reason received within 14 days of the event date are charged at 100% of the total booking costs, payable at time of cancellation. This also refers to cancellations due to adverse weather or unsuitable set up conditions.

Cancellations can only be accepted in writing from the hirer, please send cancellations to: info@gforceamusements.com

G Force Amusements Ltd will at all times, aim to be as flexible as pragmatically reasonable. Therefore if you do encounter an issue with your event, please contact us and we will endeavour to find a solution where reasonably possible.

Adverse Weather

We will always try our utmost to provide you with safe equipment come rain or shine. We do however prioritise Health and Safety and will operate all of our equipment within clear best practise guidelines. As it is likely that any inclement weather will pass at some point during the day, we will supply the equipment as per the booking made so that you may use it as soon as conditions improve to a point where equipment is safe to use. Our Staff will always offer practical advice on the safe use of the equipment.

If your event is on a large scale or has cost a considerable expense, you may wish to consider event insurance to protect yourself against bad weather.

Our cancellation terms:

- Cancellations for any reason are charged at 50% of the total booking costs up to 14 days prior to the event.
- Cancellations for any reason received within 14 days of the event date are charged at 100% of the total booking costs.